

## Student Complaints

The Central Point School District Board recognizes the necessity for each school to develop and maintain an orderly procedure for resolving complaints. The building principal shall involve staff and students in establishing procedures which fairly and quickly resolve student complaints.

Procedures established should allow for:

1. Informal conferences between the parties concerned;
2. Written appeal to the building principal for hearing when step one does not resolve problems;
3. Written appeal to the superintendent requesting a hearing when step two does not resolve the problems;
4. Written appeal to the school Board requesting a hearing when step three does not solve the problem.

It is the purpose of appeal and hearing to provide access to appropriate school officials when an informal conference cannot resolve the problem. It is not the purpose of appeals and hearing to provide a forum through which nonrelated issues are conveyed. It is recommended that as many students problems as possible be handled through informal conferences.

END OF POLICY

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**Legal Reference(s):**

[ORS 332.107](#)