

Central Curry School District 1

Code: **KL**
Adopted: 8/13/03
Readopted: 9/16/15
Orig. Code(s): KL

Public Complaints

It shall be the general policy of the Board to receive inquiries, comments or complaints from residents of the district or from other individuals who have business with the district. Normally such inquiries, comments or complaints should first be heard by the proper authorities.

The proper channeling of complaints is as follows:

1. Appropriate staff member (i.e., teacher, employee).
2. School principal/supervisor.
3. Superintendent.
4. Board.

The superintendent may then refer the matter to the Board or the individual may ask to have the matter placed on the agenda of the next regular or special Board meeting.

When a complaint is brought to the attention of an individual Board member, the Board member shall request that the complainant discuss the problem with the proper school authorities and/or the superintendent following the procedure outlined above. The Board member shall advise the complainant of his/her right to request a hearing from the Board if the complainant remains dissatisfied after discussing the matter with the proper authorities and the superintendent.

If however, the inquiry, comment or complaint comes directly to the Board, the Board chair may, where appropriate, refer the matter to the superintendent for study and report back to the Board or, may place the matter on the agenda of the next regular or special Board meeting, as appropriate.

Any complaint about school personnel other than the superintendent will be investigated by the administration before consideration any action by the Board. The Board will not hear complaints against employees in open session unless an employee requests an open session.

Complaints against the principal may be filed with the superintendent. Complaints against the superintendent should be referred to the Board chair. The Board may refer the investigation to a third party.

Complaints against the Board as a whole or against an individual Board member should be made to the Board chair and may be referred to district counsel. Complaints against the Board chair may be made directly to the Board vice chair.

If a complaint alleges a violation of state standards and is not resolved at the local level, then the district will supply the complainant with appropriate information in order to file a direct appeal to the State Superintendent of Public Instruction as outlined in Oregon Administrative Rules (OAR) 581-022-1940.

END OF POLICY

Legal Reference(s):

[ORS 192.610 to -192.690](#)
[ORS 332.107](#)

[OAR 581-022-1940](#)
[OAR 581-022-1941](#)

House Bill (HB) 3371 (2015)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).
Connick v. Myers, 461 U.S. 138 (1983).