

Public Complaints

Parents, guardians, students and members of the public are encouraged to make their concerns known to the public charter school and to afford the public charter school as opportunity to review those concerns and respond to them.

Complaints about curriculum, instructional materials, discipline or instruction should be dealt with first with the teacher. Persons having complaints not resolved with the teacher or other staff member should approach the principal or superintendent and, if possible, resolve the problems at this level. Complaints about Board policy or administrative regulations should be referred directly to the superintendent.

When a complaint is made directly to the Board or to an individual Board member, it will generally be referred to the superintendent for study and possible solution. Complaints about the superintendent should be reported to the Board chair.

If the person(s) having a complaint fails to resolve the concern with the superintendent, the person may request that the matter be referred to the Board. If the Board deems it advisable it may provide for a hearing of the complaint at a meeting of th Board. The Board will not hear complaints against employees in open session unless an employee requests an open session.

END OF POLICY

Legal Reference(s):

[ORS 192.610 to -192.690](#)

[ORS 338.115\(2\)](#)

[ORS 659.852](#)

[OAR 581-022-2370](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).

Connick v. Myers, 461 U.S. 138 (1983).