

**Public Appeals and Complaints About Alleged Violations of Standards**

The Board recognizes a need to implement a procedure for the prompt resolution of complaints alleging violations of standards as outlined by the Oregon Department of Education.

Any complainant who resides in the district or any parent of children attending school in the district qualifies to participate in the procedure described below:

1. All complaints to school personnel shall be reported immediately to the building principal involved, whether these come by telephone, letter or by personal conference;
2. The principal shall encourage the complainant to discuss the nature of the alleged classroom violation and the complainant shall be given the opportunity to talk to the instructor involved;
3. If the complainant wishes to pursue the matter further, he/she shall be supplied with a printed form, "Request for Investigation of Standard" (Exhibit A), which must be filled out and submitted to the district's curriculum director in charge of standards before formal consideration shall be given to the complaint;
4. The standard which is the subject of the complaint shall not be altered pending final action by the Board.
5. The curriculum director in charge of standards will arrange for a review committee of six, consisting of the superintendent, an administrator, a Board member, a lay person, the appropriate content area specialist, coordinator or director, and the curriculum director in charge of standards:
  - a. The lay person and Board member shall be appointed by the chair of the Board;
  - b. The committee shall meet as soon as possible and return a written report of its findings to the curriculum director within three weeks of its appointment;
  - c. The committee may recommend that the matter be determined to be:
    - (1.) In total compliance;
    - (2.) In partial compliance (specification shall be stated for total compliance);
    - (3.) In non-compliance.
6. The curriculum director shall immediately report the recommendation of the review committee to the Board, whose decision shall be final.
7. The decision of the Board shall be transmitted to the curriculum director in charge of standards, to the appropriate professional personnel, and to the complainant.

Standards include all those areas as outlined in the Standards for Public Schools provided by the Oregon Department of Education. Appeal of an alleged standards violation may also be made directly to the State Superintendent of Public Instruction, Oregon Department of Education, Public Service Building, 255 Capitol Street NE, Salem, OR 97310-0203. The appeal shall be in writing and shall contain the following:

1. The name and address of the person bringing the appeal, and the district in which the person resides;
2. The name and address of the district which is alleged to have violated standards; and
3. A brief statement indicating how the district is alleged to have violated standards.

