

Student Complaints

The Board recognizes the necessity for each school to develop and maintain an orderly procedure for resolving student complaints. The building principal shall involve staff and students in establishing procedures which fairly and quickly resolve student complaints. If the concerned parties cannot resolve a conflict, the following complaint procedure should be followed:

1. Written appeal to the building principal;
2. Written appeal to the chief academic officer or designee when step one (1) does not resolve the complaint;
3. Written appeal to the superintendent when step two (2) does not resolve the complaint;
4. Written appeal to the School Board when step three (3) does not solve the complaint.

It is the purpose of appeals and hearings to provide access to appropriate school officials when an informal conference cannot resolve the complaint. It is not the purpose of appeals and hearings to provide a forum through which non-related issues are conveyed. It is expected that as many student complaint as possible be handled through informal conferences.

END OF POLICY

Legal Reference(s):

[ORS 192.610 to -192.690](#)

[ORS 332.107](#)

[OAR 581-022-2370](#)