

# Milton-Freewater School District 7

Code: **JFH**  
Adopted: 11/23/93  
Readopted: 5/09/00; 3/13/17

## Student Complaints

Complaints are handled and resolved as close to their origin as possible. The Board advises the public, students and employees that the proper channeling of complaints involving instruction, discipline or learning materials is as follows:

1. Teacher;
2. Building principal;
3. Superintendent;
4. Board.

Although no community member, student or employee will be denied the right to petition the Board for redress of a grievance, complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern superintendent or Board actions or Board operations.

Any complaint about school personnel other than the superintendent will be investigated by the administration before consideration and action by the Board. The Board will not hear charges against an employee in a session open to the public unless the employee requests such a session.

While speakers may, during public meetings, offer objective criticism of school operations and programs, the Board will not hear personal complaints concerning district personnel nor against any person connected with the school system. To do so could expose the Board to a charge of being party to slander and would prejudice any necessity to act as the final review of administrative recommendations regarding the matter. The Board chairman will direct the patron to the appropriate means for Board consideration and disposition of legitimate complaints involving individuals.

### Cross Reference:

If the complaint involves instructional material, see Board policy IIA.

If the complaint is of a sexual nature, refer to Board policy GBN/JBA.

If the complaint is related to a staff member and based on hazing, harassment, intimidation, bullying, menacing or cyberbullying, refer to Board policy GBNA.

If the complaint is related to a student and based on hazing, harassment, intimidation, bullying, menacing, teen dating violence, refer to Board policy JFCF.

END OF POLICY

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### Legal Reference(s):

[ORS 332.107](#)

