

## Student Complaints

The North Santiam School Board recognizes the necessity for each school to develop and maintain an orderly procedure for resolving student complaints. The building principal shall involve staff and students in establishing procedures which fairly and quickly resolve student complaints. Procedures established should allow for:

1. Informal conferences between the parties concerned;
2. Written appeal to the building principal for a hearing when step one (1) does not resolve the problem;
3. Written appeal to the superintendent, requesting a hearing when step two (2) does not resolve the problem;
4. Written appeal to the school board, requesting a hearing when step three (3) does not solve the problem.

It is the purpose of appeals and hearings to provide access to appropriate school officials when an informal conference cannot resolve the problem. It is not the purpose of appeals and hearings to provide a forum through which non-related issues are conveyed. It is recommended that as many student problems as possible be handled through informal conferences.

END OF POLICY

---

**Legal Reference(s):**

[ORS 332.107](#)