

Oakland School District 1

Code: **KL**
Adopted: 2/23/87
Readopted: 12/16/97
Orig. Code(s): 9800

Public Complaints

Complaints will be handled and resolved as close to their origin as possible.

Although no member of the community will be denied the right to petition the Board for redress of a grievance, the complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

The Board advises the public that the proper channeling of complaints involving personnel, instruction, discipline or learning materials is as follows:

1. Employee;
2. School principal;
3. Superintendent;
4. Board.

Step one is an informal discussion with the employee involved. If the complaint is not resolved, the complainant is encouraged to move on to the next higher levels. At levels two and three, the person or persons investigating the complaint will have ten working days to respond to the complainant in writing. At level four the Board will respond in writing within 10 working days after a hearing is held.

END OF POLICY

Legal Reference(s):

[ORS 192.610 - 192.690](#)

[ORS 332.107](#)

[OAR 581-022-1940](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).

Connick v. Myers, 461 U.S. 138 (1983).

Cross Reference:

KLD - Public Complaints about District Personnel