

# Ontario School District 8

Code: **ACA-AR**  
Adopted: 06/15/95  
Readopted: 8/18/10  
Orig. Code(s): ACA-AR

## ADA Grievance Procedure

The compliance officer is responsible for coordinating the district's efforts to comply with the Americans with Disabilities Act and the Americans with Disabilities Act Amendments of 2008 (ADA). The compliance officer shall be a neutral party having had no involvement in the complaint presented.

- Step 1 Any complaint shall be presented in writing to the compliance officer within 180 days from date of alleged discrimination. It must include the following:
- a. Name and address of the individual or the representative filing the complaint;
  - b. Description the alleged discriminatory action in sufficient detail to inform the district of the nature and date of the alleged violation;
  - c. Signature by the complainant or by someone authorized to do so on his/her behalf;
  - d. Identification (by name, if possible) of the alleged victims of the discrimination for any complaint filed on behalf of classes or third parties.
- Step 2 The compliance officer shall thoroughly investigate the complaint, notify the person who has been accused of discriminating, permit a response to the allegation and arrange a meeting to discuss the complaint with all concerned parties within 10 working days after receipt of the written complaint, if deemed necessary. The compliance officer shall give a written answer to the complaint within fifteen working days after receipt of the written complaint.
- Step 3 If the complainant is not satisfied with the answer of the compliance officer, he/she may submit a written appeal to the Board indicating with particularity the nature of disagreement with the answer and reason underlying such disagreement. Such appeal must be filed within 10 working days after receipt of the compliance officer's decision. The Board shall, within 20 working days, conduct a hearing at which the complainant shall be given an opportunity to present the complaint. The Board shall give a written answer to the complaint within 10 working days following completion of the hearing.
- Step 4 If the complainant is not satisfied with the decision of the Board, a complaint may be filed with the Office for Civil Rights, Department of Education, 330 C Street, S.W., Suite 5000, Washington, D.C. 20202 or with the Coordination and Review Section, P.O. Box 66118, Civil Rights Division, U.S. Department of Justice, Washington, D.C. 20035-6118. Individuals may initiate complaint procedures and/or civil actions with or without first complying with local complaint procedures.