

# Springfield School District 19

Code: **KL**  
Adopted: 5/08/95  
Readopted: 2/11/08  
Orig. Code(s): KL

## Public Complaints

No community member, staff member or student will be denied the right to complain to the Board. Complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

Complaints are handled and resolved as close to their origin as possible. The proper channeling of complaints involving instruction, discipline or learning materials is as follows:

1. Teacher;
2. Building principal;
3. Superintendent;
4. Board.

Complaints in the following areas must be filed under the District policies and procedures:

1. Sexual harassment: JBA/GBN, JBA/GBN-AR;
2. Instructional materials: II/IIA, II/IIA-AR.

Any complaint about school personnel other than the superintendent will be investigated by the administration before consideration by the Board. The Board will not hear charges against employees in open session unless the employee requests an open session.

While speakers may offer objective criticism of operations and programs, the Board will not hear personal complaints concerning District personnel nor against any person connected with the school system. To do so could expose the Board to a charge of being party to slander and would prejudice any necessity to act as the final review of administrative recommendations regarding the matter. The Board chair will direct the visitor to the appropriate means for Board consideration and disposition of legitimate complaints involving individuals.

The superintendent will develop and administer the general complaint process.

END OF POLICY

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**Legal Reference(s):**

[ORS 192.610 - 192.690](#)

[ORS 332.107](#)

[OAR 581-022-1940](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).

Connick v. Myers, 461 U.S. 138 (1983).