

Warrenton Hammond School District 30

Code: **KL**
Adopted: 9/11/89
Revised/Readopted: 3/08/11; 3/10/15; 1/13/16;
6/15/16
Orig. Code(s): KL

Public Complaints

Board members recognize that complaints about schools may be voiced by employees, students, parents and community members from time-to-time. When such complaints are made to a Board member, the Board member shall refer the person making the complaint to the superintendent or designee. A Board member shall not attempt to personally review, handle or resolve such complaints, as the individual Board member has no authority to do so.

Complaints are encouraged to be handled and resolved as close to their origin as possible. Complaints shall follow the steps outlined in the administrative regulative.

Complaints against the principal may be filed with the superintendent. Complaints against the superintendent should be referred to the Board chair. The Board may refer the investigation to a third party.

Complaints against the Board as a whole or against an individual Board member should be made to the Board chair and may be referred to district counsel. Complaints against the Board chair may be made directly to the district counsel.

Complaints alleging violation of state standards for public elementary and secondary schools shall be made in writing and presented to the superintendent.

If a complaint alleging a violation of state standards is not resolved at the Board level, then the district will supply the complainant with appropriate information in order to file a direct appeal to the State Superintendent of Public Instruction as outlined in Oregon Administrative Rules (OAR 581-022-1940).

For complaints other than those alleging a violation of State Standards, the Board's decision is final.

END OF POLICY

Legal Reference(s):

[ORS 192.610 to -192.690](#)
[ORS 332.107](#)

[OAR 581-022-1940](#)
[OAR 581-022-1941](#)

House Bill (HB) 3371 (2015)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).
Connick v. Myers, 461 U.S. 138 (1983).