

Yoncalla School District 32

Code: **KL**
Adopted: 8/14/06
Readopted: 6/11/12
Orig. Code(s): KL

Public Complaints

The district will develop and implement effective means of resolving concerns voiced by employees, students and the public in order to reduce potential areas of complaints, and to establish and maintain recognized channels of communication.

An individual properly presenting a concern or complaint shall be assured the opportunity for an orderly review of the concern or complaint without reprisal. The district supports the resolution of a complaint at the lowest level possible.

A complaint is a concern, problem or difficulty related to the district educational process filed with the district by an employee, student or member of the public.

Complaints in these areas must be filed under the following:

1. Harassment: GBN, GBN-AR, GBNA, GBNA-AR, JFCF, JFCF-AR;
2. Instructional Resources/Instructional Materials: IIA, IIA-AR;
3. Compliance with Standards: LGA, LGA-AR.

The superintendent will develop and administer the general complaint process.

END OF POLICY

Legal Reference(s):

[ORS 192.610 - 192.690](#)
[ORS 332.107](#)

[OAR 581-022-1940](#)
[OAR 581-022-1941](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).
Connick v. Myers, 461 U.S. 138 (1983).

Cross Reference(s):

IIA - Instructional Resources/Instructional Materials
KLD - Public Complaints about District Personnel